

## FREQUENTLY ASKED QUESTIONS

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### 1) What is the ICE Benevolent Fund?

The ICE Benevolent Fund is a charity that helps all civil engineers who are, or have been, members of ICE. Find out more about how it started and what our vision is in the **about us** section of our website.

### 2) What sort of help can you give me?

We have a wide range of services available that support ongoing personal development and wellbeing, as well as emergency support to help you in times of crisis. **See more here.**

### 3) I need support now, what do I do?

If you need to speak with someone immediately, call our **helpline number**.

### 4) A family member needs help – can they access services too?

The Ben Fund supports spouses, long term partners (2yrs+) and dependent children (under 18yrs or physically/mentally dependent adults) of ICE members, former members and deceased members. Please complete the **online eligibility questionnaire** or **contact the office** if you would like to discuss your personal circumstances.

### 5) Do I have to be an ICE member to get help?

Either you, or your direct family member (spouse/long term partner & father/mother/guardian of those under 18yrs) needs to have been a paid member of the Institution of Civil Engineers (ICE) for over 1yr to qualify for support. In the case of former members, 5yrs consecutive paid membership is required to qualify for support. **Check your eligibility online** or **call the office** for more details.

### 6) I can't remember how long I was an ICE member for. What do I do now?

Please **contact the Ben Fund office** and they can verify your length of membership.

### 7) How have you helped people?

Our **impact pages** give examples of the people we have helped and show what a difference we make to their lives.



### **8) Can you help me with my professional review?**

We have **webinars and workshops** to build your personal resilience and confidence, which will help you through the professional review process. However, for advice around the professional review you need to contact the Institution of Civil Engineers.

### **9) How can I donate to the ICE Benevolent Fund?**

You can donate to the Ben Fund via various routes, including donating via MyICE, standing order, cheque donations, text donations and leaving a gift in your will. Information on all of these options can be **found here**.

### **10) What does my donation go towards?**

The average amount we receive in voluntary donations from ICE members is £308,000, compared to £630,000 paid out in grants. Every penny donated by members, goes back to an ICE member or their family in need. See **our impact pages** to hear from members themselves about how we help.

### **11) How can I get more involved with the Charity?**

We would love to have you on board. If you like the work we do and have some time to volunteer, there are many ways you can get involved and be part of our team. Visit our **get involved page** to hear from Ben Fund staff and Trustees and to find out more.