

“The Ben Fund  
helped me keep  
my job and provide  
for my family.”



**ICE  
BENEVOLENT  
FUND**

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**2017 IMPACT AT A GLANCE**

# INTRODUCTION

Thank you! I would like to thank all ICE members who have donated so generously to the work of their Benevolent Fund.

Thanks also to the Ben Fund's Trustees, my staff team (a dedicated and talented bunch) and to all the ICE staff who organise regional dinners and fundraising on our behalf. Without this support and commitment the Ben Fund could not continue.

The range and breadth of our work continues to expand as we now offer webinars as well as workshops on a range of wellbeing topics. We have also recently entered into new partnerships with Anxiety UK and the National Autistic Society to offer tailored support to our members and their families.

**Kris Barnett**  
Chief Executive

2017 has been another year of significant growth with **over 7,200 people accessing our support and wellbeing services**. That's more than double the amount from the previous year.



## Helping members in need

See how your support is helping

There are a number of films online that illustrate our services and what impact they have had on the lives of members and their families. Perhaps the most succinct illustration of range and diversity is included in our picture gallery.



Take a look to see and hear from people we have supported:  
[vimeo.com/icebenfund/gallery](https://vimeo.com/icebenfund/gallery)



# OUR YEAR AT A GLANCE

2017 has been an incredible year with more than double the number of people supported.

Our new digital services have contributed to this growth with portal users doubling from 2,487 to 5,924, and over 800 people booking onto our webinar programmes. Your donations raised over £410,000 to help colleagues in need. Thank you!

**100% of member donations go to help members in need!**

## SERVICE STATISTICS



Service users more than **doubled to 7,207**



Wellbeing portal users **+ 138%**

[icebenfund.com/your-support/wellbeing](http://icebenfund.com/your-support/wellbeing)



Financial grants awarded to ICE members **+ 29%**

**281** relatives of ICE members were contacted following bereavement to see if they needed our help



Telephone helpline calls **+ 17%**



**13,900** portal pages accessed



Over **800** booked onto our webinar programme



**£631,166**

Average annual cost of grants over the past 10 years



**11,426**

Visitors to our website



**28,469**

Website pages accessed

## PARTNERSHIPS

**2 new partnerships** were developed in 2017, with **Anxiety UK** and the **National Autistic Society** leading to **over 50%** of our counselling being focused on specialized support for members and their families.

## FOLLOW US ON SOCIAL MEDIA

Why not follow us on Twitter to see our free offers, find out about new initiatives on LinkedIn or catch up on Facebook – let's keep in touch.



[ice-benevolent-fund](https://www.linkedin.com/company/ice-benevolent-fund)



[icebenfund](https://www.facebook.com/icebenfund)



[@ICEBenfund](https://twitter.com/ICEBenfund)

**A total of £747,440 was distributed to members in financial difficulty**

## The ICE Ben Fund helped me to rebuild my life

Izzy approached the Ben Fund as she was struggling financially due to debts that mounted when her relationship broke down irrevocably.

Izzy had two children to support single-handedly. The financial and emotional impact of setting up home away from her partner, who had become manipulative and abusive, impacted on her personal and professional life. She was struggling to complete her ICE professional review and confided in her ICE Mentor, Peter Glass, that she was in financial difficulty and needed to put the professional development on hold until things settled. Peter immediately recommended the Ben Fund to her and encouraged her to apply for assistance.

Izzy has not looked back. She has received financial support that has been life changing and was amazed to receive monthly financial grants to support her through this difficult time.

**"I couldn't see a way out before. I would have had to give up my job, my career, my dream of being an engineer. My children and I would have become homeless. The Ben Fund has lifted me up through a difficult patch. They've supported me with financial advice to manage debts and make sure all avenues to get the most out of every penny have been explored. The Ben Fund financial advisor confirmed I'd done all I can and it's reassuring to work together and know you're on the right path."**

**"I will forever be grateful to the Ben Fund and my civil engineering family for helping me."**



To hear Izzy's full story visit [vimeo.com/icebenfund/izzy](https://vimeo.com/icebenfund/izzy)

**"Thanks to the Ben Fund I had money to spend on food for my family of four, being able to buy milk, more fruit, prepare richer dishes and even buy some sweets."**

## HOW TO DONATE

- By online/bank transfer to 60-40-05, 32285337, using your name and ICE membership number as reference
- Just Giving [justgiving.com/ice/donate](https://www.justgiving.com/ice/donate)
- By cheque payable to ICE Benevolent Fund, send to 5 Mill Hill Close, Haywards Heath, West Sussex RH16 1NY
- Text **BENF18 £10** to **70070**
- **When you pay your ICE subscription** add £10 (or any other amount) to the Benevolent Fund

## THANK YOU



# ICE BENEVOLENT FUND

**ICE Benevolent Fund Head Office**, 5 Mill Hill Close, Haywards Heath, West Sussex RH16 1NY

**Telephone** +44 (0) 1444 417 979 **Email** [info@icebenfund.com](mailto:info@icebenfund.com)

**Office hours** Monday – Friday, 8.45am–5.00pm

**Free 24hr helpline** 0800 587 3428 **Free overseas 24hr helpline** +44 203 701 7066

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